

# Registering body report

01 Jun 2016

## RTO Information

NTIS number	22355
Name	Guidestar Training & Professional Services
Street Address	25 Victoria Crescent
City/town/suburb	St Albans
State	VIC
Post code	3021

## Learner and employer response

	Learners	Employers
Response count (number)	371	0
Population count (number)	371	
Response rate (per cent)	100.0	

## Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	82.7	20.4		
Trainer Quality	85.6	15.6		
Effective Assessment	81.5	17.0		
Clear Expectations	82.7	16.8		
Learning Stimulation	81.0	17.2		
Training Relevance	84.4	16.5		
Competency Development	83.7	15.0		
Training Resources	83.0	16.5		
Effective Support	83.8	16.1		
Active Learning	78.3	17.7		
Overall Satisfaction	83.2	17.5		

## Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	