

# Registering body report

07 Jun 2011

## RTO Information

NTIS number	22355
Name	Guidestar Training & Professional Services
Street Address	25 Victoria Crescent
City/town/suburb	St Albans
State	VIC
Post code	3021

## Learner and employer response

	Learners	Employers
Response count (number)	166	0
Population count (number)		
Response rate (per cent)		

## Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
<b>All scales</b>	83.9	19.7		
<b>Trainer Quality</b>	86.4	13.2		
<b>Effective Assessment</b>	84.6	13.7		
<b>Clear Expectations</b>	84.6	14.7		
<b>Learning Stimulation</b>	82.0	15.1		
<b>Training Relevance</b>	86.2	14.6		
<b>Competency Development</b>	85.5	13.6		
<b>Training Resources</b>	86.2	13.9		
<b>Effective Support</b>	85.8	13.8		
<b>Active Learning</b>	73.0	16.6		
<b>Overall Satisfaction</b>	85.5	14.3		

## Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	