

Registering body report

16 May 2018

RTO Information

NTIS number	22355
Name	Guidestar Training & Professional Services Pty Ltd
Street Address	25 Victoria Crescent
City/town/suburb	St Albans
State	VIC
Post code	3021

Learner and employer response

	Learners	Employers
Response count (number)	275	0
Population count (number)	275	
Response rate (per cent)	100.0	

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	84.6	19.4		
Trainer Quality	86.9	15.3		
Effective Assessment	84.7	16.0		
Clear Expectations	85.0	15.7		
Learning Stimulation	83.3	16.6		
Training Relevance	85.4	15.8		
Competency Development	85.2	15.1		
Training Resources	85.6	15.8		
Effective Support	85.3	16.1		
Active Learning	78.6	17.9		
Overall Satisfaction	86.4	16.1		

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	